SOUTH SHORE HOSPITAL

2019 Hospital Profile

South Weymouth, MA Community Hospital Metro South

South Shore Hospital is a large, non-profit community hospital located in the Metro South region. Between FY15 and FY19, the volume of inpatient discharges at the hospital increased by 11.8% compared to a median increase of 7.9% at cohort hospitals. Outpatient visits increased by 15.2% for the hospital between FY15 and FY19, compared to a median increase of 8.8% for its peer cohort. South Shore Hospital reported a profit each year in this time period including a profit of \$3.6M in FY19 and a total margin of 0.5%, compared to the cohort median of 5.6%.

Overview / Size

Hospital System Affiliation:

Hospital System Surplus (Deficit) in FY19:

Change in Ownership (FY15-19):

Total Staffed Beds:

Occupancy:

Special Public Funding:

South Shore Health System

(\$3,604,810)

Not Applicable

457, 7th largest acute hospital

75.1%, > cohort avg. (60%)

CHRTF°

Trauma Center Designation: Adult: Level 2

Case Mix Index: 0.95, > cohort avg. (0.87); < statewide (1.16)

Financial

Inpatient NPSR per CMAD:	\$11,300
Change FY18-FY19:	2.6%
Inpatient:Outpatient Revenue in FY19:	43%:57%
Outpatient Revenue in FY19:	\$287,346,238
Change FY18-FY19:	3.3%
Total Revenue in FY19:	\$650,873,112
Total Surplus (Deficit) in FY19:	\$3,563,130

Payer Mix

Public Payer Mix: 59.6% (Non-HPP* Hospital)
CY18 Commercial Statewide Relative Price: 1.04
Top 3 Commercial Payers: Blue Cross Blue Shield
Harvard Pilgrim

United Healthcare Insurance Company

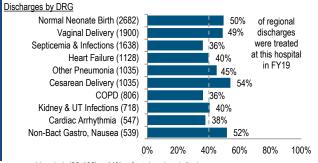
Utilization

Inpatient Discharges in FY19:	30,466
Change FY18-FY19:	2.5%
Emergency Department Visits in FY19:	98,548
Change FY18-FY19:	0.9%
Outpatient Visits in FY19:	368,430
Change FY18-FY19:	16.8%

Quality

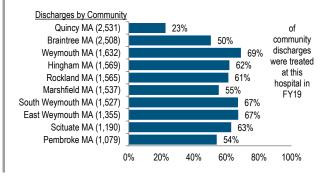
Readmission Rate in FY18: 16.0%
Change FY14-FY18 (percentage points): 1.2
Early Elective Deliveries Rate: 0.0%

What were the most common inpatient cases (DRGs) treated at the hospital in FY19? What proportion of the region's cases did this hospital treat for each service?

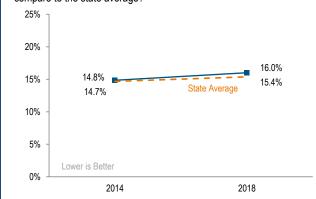


--- Hospital (30,466) = 41% of total regional discharges

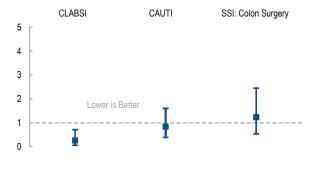
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



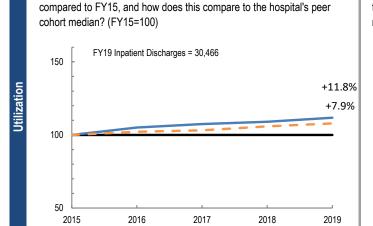
How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



2019 HOSPITAL PROFILE: SOUTH SHORE HOSPITAL

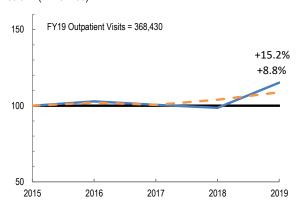
Cohort: Community Hospital





How has the volume of the hospital's inpatient discharges changed

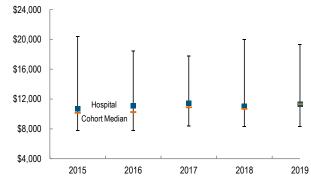
How has the volume of the hospital's outpatient visits changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)



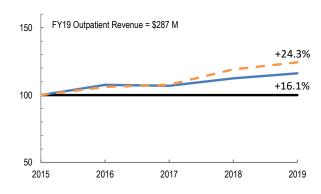
Patient Revenue Trends \$24,000 \$20,000 \$16,000 \$12,000

Financial Performance

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY15 and FY19, and how does this compare to the hospital's peer cohort median?



How has the hospital's net outpatient revenue changed compared to FY15, and how does this compare to the hospital's peer cohort median? (FY15=100)

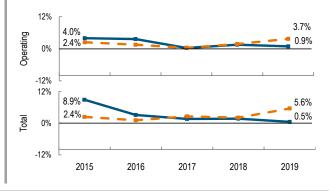


How have the hospital's total revenue and costs changed between FY15 and FY19?

Revenue, Cost, & Profit/Loss (in millions)

FY	2015	2016	2017	2018	2019
Operating Revenue	\$ 536.1	\$ 573.3	\$ 594.3	\$ 615.3	\$ 653.0
Non-Operating Revenue	\$ 27.8	\$ (3.2)	\$ 7.8	\$ 1.5	\$ (2.2)
Total Revenue	\$ 563.8	\$ 570.1	\$ 602.1	\$ 616.8	\$ 650.9
Total Costs	\$ 513.8	\$ 552.7	\$ 592.4	\$ 606.1	\$ 647.3
Total Profit (Loss)	\$ 50.0	\$ 17.5	\$ 9.6	\$ 10.7	\$ 3.6

What were the hospital's total margin and operating margins between FY15 and FY19, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

9 For more information on Community Hospital Reinvestment Trust Fund (CHRTF) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.